



Lakeview Pharmacy of Racine complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Lakeview Pharmacy of Racine does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Lakeview Pharmacy of Racine:

1. Provides free aids and services to people with disabilities and/or people whose primary language is not English, to communicate effectively with us, such as:
  - i. Language Line Solutions 1-800-752-6096
    1. Qualified Sign Language Intepreters
    2. Qualified multi-lingual intepreters
    3. Written information in other formats (large print, audio, accessible electronic formats, other formats)

If you need these services please contact our Compliance Officer.

If you believe that Lakeview Pharmacy of Racine has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Megan Haapanen  
516 Monument Square  
Racine, WI 53403  
262-632-0520  
Fax: 262-632-6777  
Toll-Free 800-852-1445  
[megan@lakeviewpharmacy.com](mailto:megan@lakeviewpharmacy.com)

You can file a grievance in person or by mail, fax, or email. If you need assistance filing a grievance, our Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

US Department of Health and Human Services  
200 Independence Avenue SW Room 509FF  
HHH Building  
Washington DC, 20201  
1-800-368-1019  
1-800-537-7697 (TDD)

Complaint forms are available at: <https://www.hhs.gov/ocr/office/file/index.html>

**516 Monument Square Racine, WI 53403**  
**Phone (262) 632-0520 Fax (262) 632-6777**